

#### Rate Class: General Service less than 50 kW - Regulated Price Plan Time of Use

Monthly Usage: 2000 kWh

Electricity.     (Mail title size)     (Mail title size)     (Mail title size)       Time of Use (TOU) - Mid Peak (mid price)     S per KWh     0.1280     360.00     46.08       Time of Use (TOU) - Mid Peak (mid price)     S per KWh     0.1750     360.00     46.08       Time of Use (TOU) - Mid Peak (mid price)     S per KWh     0.1750     360.00     45.08       Composition of Use (TOU) - Mid Peak (mid price)     S per KWh     0.1750     360.00     \$\$215.33       Delivery:     Mail S this date, date     S     14.27     1     14.27       Rate Rider for Smart Meter/ing Ently Charge - effective until Dec 31, 2016     S     0.43     1     0.43       Distribution Volumetric Rate     S per KWh     0.0166     2,000     2.200     1.2000     2.200       Rate Rider for Recovery of Strande Meter Assets (2016) - effective until Dec 31, 2016     S per KWh     0.0001     2,000     2.200     2.200     2.200     2.200     2.200     2.200     2.200     2.200     2.200     2.200     2.200     2.200     2.200     2.200     2.200     2.200     2.200     2.200			In effect		Bill Calculation		
Electricity. (What is this daws?)     Image of Use (TOU) - Off Peak (lowest price)     Sper kWh     0.020     1.06.24       Time of Use (TOU) - Mid Peak (mid price)     Sper kWh     0.1280     360.00     46.08       Time of Use (TOU) - Mid Peak (mid price)     Sper kWh     0.1280     360.00     46.08       Time of Use (TOU) - On Peak (highest price)     Sper kWh     0.1280     360.00     46.08       Composition of Use (TOU) - Mid Peak (mid price)     Sper kWh     0.1750     360.00     46.08       Deliver:     MMAt KHK dauge?)     Z0000.00     \$215.33     5     14.27     1     1.42.77       Rate Rider for Smart Metering Entity Charge - effective until Dct 31, 2018     S     0.43     1     0.43       Distribution Volumetric Rate     Sper kWh     0.0164     2.000     2.200       Mate Rider for Recovery of Stranded Meter Assets (2016) - effective until Dct 31, 2016     Sper kWh     0.0201     2.000     2.200       Not woldstare Klare for Application of Ederal/Variance Accounts (2016) - effective until Dct 31, 2016     Sper kWh     0.0202     2.000     -12.400       Rate Rider for Recovery of Incemental Capital 1.700-16ffective until Dct 31, 2016			Jan 1, 2016				
Time of Use (TOU) - OIP Feak (lowest price)     Sper WW     0.0830     1.280.00     46.08       Time of Use (TOU) - OIP Feak (mid price)     Sper WW     0.01750     360.00     46.08       Time of Use (TOU) - OIP Peak (highest price)     Sper WW     0.01750     360.00     45.01       Delivery: WM it site indexage?     Electricity     Z000.00     V     \$215.33       Delivery: WM it site indexage?     S     14.27     1     14.27       Service Charge - Monthly     \$     14.27     1     0.79       Rate Rider for Recovery of Smart Meter Capital (2016) - effective until Dec 31, 2016     \$     0.43     1     0.43       Distribution Volumetric Rate     Sper WW     0.0146     2,000     2.2.00     0     2.000     2.2.00     1.40       Low Voltage Volumetric Rate     Sper WW     0.0146     2,000     2.2.00     1.40		Metric	Rate	Volume	Volume x Rate	Charge	
Time of Use (TOU) - OIP Feak (lowest price)     Sper WW     0.0830     1.280.00     46.08       Time of Use (TOU) - OIP Feak (mid price)     Sper WW     0.01750     360.00     46.08       Time of Use (TOU) - OIP Peak (highest price)     Sper WW     0.01750     360.00     45.01       Delivery: WM it site indexage?     Electricity     Z000.00     V     \$215.33       Delivery: WM it site indexage?     S     14.27     1     14.27       Service Charge - Monthly     \$     14.27     1     0.79       Rate Rider for Recovery of Smart Meter Capital (2016) - effective until Dec 31, 2016     \$     0.43     1     0.43       Distribution Volumetric Rate     Sper WW     0.0146     2,000     2.2.00     0     2.000     2.2.00     1.40       Low Voltage Volumetric Rate     Sper WW     0.0146     2,000     2.2.00     1.40	Electricity: (What is this charge?)						
Time of Use (TOU) - On Peak (highest price)     Sper KWh     0.1750     360.00     63.00       Electricity     Z000.00     S215.33       Delivery: (Waits hits dampe?)     Electricity     Image: Comparison of	Time of Use (TOU) - Off Peak (lowest price)	\$ per kWh	0.0830	1,280.00	106.24		
Electricity     Z,000.00     \$215.33       Delivery: (What is this dauge?)     Image: Second	Time of Use (TOU) - Mid Peak (mid price)	\$ per kWh	0.1280	360.00	46.08		
Delivery:     (What is this charge?)     Image: Comparison of the second	Time of Use (TOU) - On Peak (highest price)	\$ per kWh	0.1750	360.00	63.00		
(a.) Distribution Charges:	Electricity			2,000.00		\$215.32	
(a.) Distribution Charges:	Delivery: (What is this charge?)						
Rate Rider for Smart Metering Entity Charge - effective until Oct 31, 2018   \$   0.79   1   0.79     Rate Rider for Recovery of Smart Meter Capital (2016) - effective until Dec 31, 2016   \$   0.40   1   0.43     Bate Rider for Recovery of Stranded Meter Assets (2016) - effective until Dec 31, 2016   \$   6.40   1   6.40     Distribution Volumetric Rate   \$ per KWh   0.0114   2,000   29.20   20     Low Voltage Volumetric Rate   \$ per KWh   0.00071   2,000   1.40   20     Rate Rider for Disposition of Deferral/Variance Accounts (2016) - effective until Dec 31, 2016   \$ per KWh   0.00072   2,000   -1.40     Rate Rider for Recovery of Incremental Capital - True-Up (2016) - effective until Dec 31, 2016   \$ per KWh   0.00028   2,000   -1.60     Rate Rider for Application of Tax Change (2015) - effective until Dec 31, 2016   \$ per KWh   0.00082   2,000   -1.60     Rate Rider for Application of Tax Change (2015) - effective until Dec 31, 2016   \$ per KWh   0.0030   50.30   4.18     Electricity Line Losses on Cost of Power - TOU - Off Peak   \$ per KWh   0.1280   14.15   1.81     Electricity Line Losses on Cost of Power - TOU - Mid Peak   \$ per KWh<							
Rate Rider for Recovery of Smart Meter Capital (2016) - effective until Dec 31, 2016   \$   0.43   1   0.43     Rate Rider for Recovery of Stranded Meter Assets (2016) - effective until Dec 31, 2016   \$   6.40   1   6.40     Distribution Volumetric Rate   \$per kWh   0.0146   2.000   29.20   2.00     Low Voltage Volumetric Rate   \$per kWh   0.0011   2,000   2.20   -1.40     Rate Rider for Disposition of Deferal/Variance Accounts (2016) - effective until Dec 31, 2016   \$per kWh   (0.0002)   2,000   -1.40     Rate Rider for Application of CGAAP Accounting Changes (2016) - effective until Dec 31, 2016   \$per kWh   (0.0002)   2,000   -1.240     Rate Rider for Application of Tax Change (2015) - effective until Dec 31, 2016   \$per kWh   (0.0001)   2,000   -0.20     Electricity Line Losses on Cost of Power - TOU - Off Peak   \$per kWh   0.0830   \$50.30   4.18     Electricity Line Losses on Cost of Power - TOU - Off Peak   \$per kWh   0.0150   14.15   1.81     Electricity Line Losses on Cost of Power - TOU - On Peak   \$per kWh   0.0051   2,078.60   13.10     Retail Transmission Rate - Line and Transformation Connection Service Rate <sup>(1)</sup> \$per kWh </td <td>Service Charge - Monthly</td> <td>\$</td> <td>14.27</td> <td>1</td> <td>14.27</td> <td></td>	Service Charge - Monthly	\$	14.27	1	14.27		
Rate Rider for Recovery of Smart Meter Capital (2016) - effective until Dec 31, 2016   \$   0.43   1   0.43     Rate Rider for Recovery of Stranded Meter Assets (2016) - effective until Dec 31, 2016   \$   6.40   1   6.40     Distribution Volumetric Rate   \$per kWh   0.0014   2,000   22.20   2.20     Low Voltage Volumetric Rate   \$per kWh   0.0011   2,000   -1.40   2.000   -1.40     Rate Rider for Disposition of Deferal/Variance Accounts (2016) - effective until Dec 31, 2016   \$per kWh   (0.0002)   2,000   -1.40     Rate Rider for Application of CGAAP Accounting Changes (2016) - effective until Dec 31, 2016   \$per kWh   (0.0002)   2,000   -1.60     Rate Rider for Application of Tax Change (2015) - effective until Dec 31, 2016   \$per kWh   0.0001   2,000   -0.20     Electricity Line Losses on Cost of Power - TOU - Off Peak   \$per kWh   0.0112   2.000   -0.20     Electricity Line Losses on Cost of Power - TOU - On Peak   \$per kWh   0.0132   14.15   1.81     Electricity Line Losses on Cost of Power - TOU - On Peak   \$per kWh   0.0150   2,078.60   13.10     Retail Transmission Rate - Network Service Rate <sup>[1]</sup> \$per kWh			0.79	1	0.79		
Distribution Volumetric Rate     \$ per kWh     0.0146     2,000     29.20       Low Voltage Volumetric Rate     \$ per kWh     0.0011     2,000     2.20       Rate Rider for Disposition of Deferral/Variance Accounts (2016) - effective until Dec 31, 2016     \$ per kWh     0.00072     2,000     -1.40       Rate Rider for Application of GAAP Accounting Changes (2016) - effective until Dec 31, 2016     \$ per kWh     0.00022     2,000     -0.40       Rate Rider for Application of GAAP Accounting Changes (2016) - effective until Dec 31, 2016     \$ per kWh     0.00082     2,000     -0.20       Rate Rider for Application of Tax Change (2015) - effective until Dec 31, 2016     \$ per kWh     0.00081     2,000     -0.20       Electricity Line Losses on Cost of Power - TOU - Off Peak     \$ per kWh     0.1280     14.15     1.81       Electricity Line Losses on Cost of Power - TOU - On Peak     \$ per kWh     0.1750     14.15     2.48 <b>Sub-total Distribution Charges C 49.75 49.75</b> (b.) Retail Transmission Rate - Network Service Rate <sup>[10]</sup> \$ per kWh     0.0063     2,078.60     13.10       Retal Transmission Rate - Line and Transformation Connection Service Rate <sup>[10]</sup>		\$	0.43	1	0.43		
Low Voltage Volumetric Rate     Sper kWh     0.0011     2,000     2.20       Rate Rider for Disposition of Deferal/Variance Accounts (2016) - effective until Dec 31, 2016     Sper kWh     (0.0007)     2,000     -1.40       Rate Rider for Application of CGAAP Accounting Changes (2016) - effective until Dec 31, 2016     Sper kWh     (0.0008)     2,000     -12.40       Rate Rider for Application of Tax Change (2015) - effective until Dec 31, 2016     Sper kWh     (0.0008)     2,000     -0.20       Rate Rider for Application of Tax Change (2015) - effective until Dec 31, 2016     Sper kWh     0.0008     2,000     -0.20       Electricity Line Losses on Cost of Power - TOU - Off Peak     Sper kWh     0.1280     14.15     1.81       Electricity Line Losses on Cost of Power - TOU - On Peak     Sper kWh     0.1280     14.15     1.81       Electricity Line Losses on Cost of Power - TOU - On Peak     Sper kWh     0.0003     2,078.60     13.10       Retail Transmission Rate - Network Service Rate <sup>[11]</sup> Sper kWh     0.0003     2,078.60     13.10       Regulatory Charges: (What is this charger)     Sper kWh     0.0036     2,078.60     13.60       Regulatory Charges: (What is this charger)	Rate Rider for Recovery of Stranded Meter Assets (2016) - effective until Dec 31, 2016	\$	6.40	1	6.40		
Low Voltage Volumetric Rate     Sper kWh     0.0011     2,000     2.20       Rate Rider for Disposition of Deferal/Variance Accounts (2016) - effective until Dec 31, 2016     Sper kWh     (0.0007)     2,000     -1.40       Rate Rider for Application of CGAAP Accounting Changes (2016) - effective until Dec 31, 2016     Sper kWh     (0.0008)     2,000     -12.40       Rate Rider for Application of Tax Change (2015) - effective until Dec 31, 2016     Sper kWh     (0.0008)     2,000     -0.20       Rate Rider for Application of Tax Change (2015) - effective until Dec 31, 2016     Sper kWh     0.0008     2,000     -0.20       Electricity Line Losses on Cost of Power - TOU - Off Peak     Sper kWh     0.1280     14.15     1.81       Electricity Line Losses on Cost of Power - TOU - On Peak     Sper kWh     0.1280     14.15     1.81       Electricity Line Losses on Cost of Power - TOU - On Peak     Sper kWh     0.0003     2,078.60     13.10       Retail Transmission Rate - Network Service Rate <sup>[11]</sup> Sper kWh     0.0003     2,078.60     13.10       Regulatory Charges: (What is this charger)     Sper kWh     0.0036     2,078.60     13.60       Regulatory Charges: (What is this charger)	Distribution Volumetric Rate	\$ per kWh	0.0146	2,000	29.20		
Rate Rider for Recovery of Incremental Capital - True-Up (2016) - effective until Dec 31, 2016     \$ per kWh     0.0002     2,000     0.40       Rate Rider for Application of CGAAP Accounting Changes (2016) - effective until Dec 31, 2016     \$ per kWh     (0.0062)     2,000     -12.40       Rate Rider for Application of Tax Change (2015) - effective until Dec 31, 2016     \$ per kWh     (0.0002)     2,000     -12.40       Rate Rider for Application of Tax Change (2015) - effective until Dec 31, 2016     \$ per kWh     (0.0003)     2,000     -0.20       Electricity Line Losses on Cost of Power - TOU - Off Peak     \$ per kWh     0.0830     50.30     4.18       Electricity Line Losses on Cost of Power - TOU - On Peak     \$ per kWh     0.1750     14.15     1.81       Electricity Line Losses on Cost of Power - TOU - On Peak     \$ per kWh     0.0063     2,078.60     13.10       Retail Transmission Charges:     \$ per kWh     0.0063     2,078.60     13.10     \$ per kWh     0.0063     2,078.60     13.10     \$ per kWh     0.0051     2,078.60     13.00     \$ per kWh     0.0051     2,078.60     13.00     \$ per kWh     0.0051     2,078.60     13.00     \$ per kWh	Low Voltage Volumetric Rate		0.0011	2,000	2.20		
Rate Rider for Recovery of Incremental Capital - True-Up (2016) - effective until Dec 31, 2016     \$ per kWh     0.0002     2,000     0.40       Rate Rider for Application of CGAAP Accounting Changes (2016) - effective until Dec 31, 2016     \$ per kWh     (0.0062)     2,000     -12.40       Rate Rider for Application of Tax Change (2015) - effective until Dec 31, 2016     \$ per kWh     (0.0002)     2,000     -12.40       Rate Rider for Application of Tax Change (2015) - effective until Dec 31, 2016     \$ per kWh     (0.0003)     2,000     -0.20       Electricity Line Losses on Cost of Power - TOU - Off Peak     \$ per kWh     0.0830     50.30     4.18       Electricity Line Losses on Cost of Power - TOU - On Peak     \$ per kWh     0.1750     14.15     1.81       Electricity Line Losses on Cost of Power - TOU - On Peak     \$ per kWh     0.0063     2,078.60     13.10       Retail Transmission Charges:     \$ per kWh     0.0063     2,078.60     13.10     \$ per kWh     0.0063     2,078.60     13.10     \$ per kWh     0.0051     2,078.60     13.00     \$ per kWh     0.0051     2,078.60     13.00     \$ per kWh     0.0051     2,078.60     13.00     \$ per kWh	Rate Rider for Disposition of Deferral/Variance Accounts (2016) - effective until Dec 31, 2016	\$ per kWh	(0.0007)	2,000	-1.40		
Rate Rider for Recovery of LRAM Variance Account (2016) - effective until Dec 31, 2016     \$ per kWh     0.0008     2,000     1.60       Rate Rider for Application of Tax Change (2015) - effective until Apr 30, 2016     \$ per kWh     (0.0001)     2,000     -0.20       Electricity Line Losses on Cost of Power - TOU - Off Peak     \$ per kWh     0.1280     14.15     1.81       Electricity Line Losses on Cost of Power - TOU - On Peak     \$ per kWh     0.1280     14.15     1.81       Electricity Line Losses on Cost of Power - TOU - On Peak     \$ per kWh     0.1750     14.15     2.48       Character Structure     \$ per kWh     0.0063     2,078.60     13.10     1.60       Retail Transmission Charges:       49.75     1.60     1.60       Retail Transmission Rate - Network Service Rate <sup>(1)</sup> \$ per kWh     0.0063     2,078.60     13.10       Retail Transmission Rate - Line and Transformation Connection Service Rate <sup>(1)</sup> \$ per kWh     0.0051     2,078.60     1.60       Sub-total Retail Transmission Charges:     Wholesale Market Service Rate <sup>(1)</sup> \$ per kWh     0.0036     2,078.60     7.48       Regulatory Charges: <sup>(What is this charge?)</sup>	Rate Rider for Recovery of Incremental Capital - True-Up (2016) - effective until Dec 31, 2016	\$ per kWh		2,000	0.40		
Rate Rider for Application of Tax Change (2015) - effective until Apr 30, 2016     \$ per kWh     (0.0001)     2,000     -0.20       Electricity Line Losses on Cost of Power - TOU - Off Peak     \$ per kWh     0.0830     50.30     4.18       Electricity Line Losses on Cost of Power - TOU - Off Peak     \$ per kWh     0.01280     14.15     1.81       Electricity Line Losses on Cost of Power - TOU - On Peak     \$ per kWh     0.1750     14.15     2.48       Electricity Line Losses on Cost of Power - TOU - On Peak     \$ per kWh     0.0063     2,078.60     13.10       Retail Transmission Charges:       49.75        Retail Transmission Rate - Network Service Rate <sup>(1)</sup> \$ per kWh     0.0063     2,078.60     13.10       Retail Transmission Rate - Line and Transformation Connection Service Rate <sup>(1)</sup> \$ per kWh     0.0051     2,078.60     10.60       Sub-total Retail Transmission Charges      23.70       \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Rate Rider for Application of CGAAP Accounting Changes (2016) - effective until Dec 31, 2016	\$ per kWh	(0.0062)	2,000	-12.40		
Electricity Line Losses on Cost of Power - TOU - Off Peak   \$ per kWh   0.0830   50.30   4.18     Electricity Line Losses on Cost of Power - TOU - Mid Peak   \$ per kWh   0.1280   14.15   1.81     Electricity Line Losses on Cost of Power - TOU - On Peak   \$ per kWh   0.1750   14.15   2.48     Electricity Line Losses on Cost of Power - TOU - On Peak   \$ per kWh   0.1750   14.15   2.48     (b.) Retail Transmission Charges:		\$ per kWh	0.0008	2,000	1.60		
Electricity Line Losses on Cost of Power - TOU - Off Peak   \$ per kWh   0.0830   50.30   4.18     Electricity Line Losses on Cost of Power - TOU - Mid Peak   \$ per kWh   0.1280   14.15   1.81     Electricity Line Losses on Cost of Power - TOU - On Peak   \$ per kWh   0.1750   14.15   2.48     Electricity Line Losses on Cost of Power - TOU - On Peak   \$ per kWh   0.1750   14.15   2.48     (b.) Retail Transmission Charges:	Rate Rider for Application of Tax Change (2015) - effective until Apr 30, 2016	\$ per kWh	(0.0001)	2,000	-0.20		
Electricity Line Losses on Cost of Power - TOU - On Peak     \$ per kWh     0.1750     14.15     2.48       Sub-total Distribution Charges       49.75        (b.) Retail Transmission Charges:  <		\$ per kWh		50.30	4.18		
Sub-total Distribution ChargesImage: Matrix this charge?Matrix this charge?	Electricity Line Losses on Cost of Power - TOU - Mid Peak	\$ per kWh	0.1280	14.15	1.81		
(b.) Retail Transmission Charges:	Electricity Line Losses on Cost of Power - TOU - On Peak	\$ per kWh	0.1750	14.15	2.48		
Retail Transmission Rate - Network Service Rate <sup>(1)</sup> \$ per kWh     0.0063     2,078.60     13.10       Retail Transmission Rate - Line and Transformation Connection Service Rate <sup>(1)</sup> \$ per kWh     0.0051     2,078.60     10.60       Sub-total Retail Transmission Charges     0     23.70     23.70       Delivery     0     0.0036     2,078.60     13.10       Regulatory Charges: <sup>(Mhat is this charge?)</sup> 0     23.70     \$73.42       Wholesale Market Service Rate <sup>(1)</sup> \$ per kWh     0.0036     2,078.60     7.48       Rural Rate Protection Charge <sup>(1)</sup> \$ per kWh     0.0011     2,078.60     7.48       Ontario Electricity Support Program Charge (OESP) <sup>(1)</sup> \$ per kWh     0.0011     2,078.60     2.70       Debt Retirement Charge: <sup>(What is this charge?)</sup> \$ 0.0011     2,078.60     2.29     1       Debt Retirement Charge: <sup>(Mhat is this charge?)</sup> \$ per kWh     0.0011     2,078.60     2.29     1       Debt Retirement Charge: <sup>(Mhat is this charge?)</sup> \$ 0.25     1     0.25     1     0.25       Debt Retirement Charge: <sup>(Mhat is this charge?)</sup> \$ per kWh	Sub-total Distribution Charges				49.75		
Retail Transmission Rate - Line and Transformation Connection Service Rate <sup>(1)</sup> \$ per kWh     0.0051     2,078.60     10.60       Sub-total Retail Transmission Charges        23.70        Delivery     Delivery   <	(b.) Retail Transmission Charges:						
Retail Transmission Rate - Line and Transformation Connection Service Rate <sup>(1)</sup> \$ per kWh     0.0051     2,078.60     10.60       Sub-total Retail Transmission Charges        23.70        Delivery     Delivery   <	Retail Transmission Rate - Network Service Rate <sup>(1)</sup>	\$ per kWh	0.0063	2,078.60	13.10		
Sub-total Retail Transmission ChargesII23.70DeliveryIII23.70\$73.41Regulatory Charges: (What is this charge?)ISper KWh0.00362.078.607.48IWholesale Market Service Rate (1)\$per kWh0.0013\$2,078.607.48IIIRural Rate Protection Charge (1)\$per kWh0.0013\$2,078.602.2.70III <td></td> <td>\$ per kWh</td> <td>0.0051</td> <td>2,078.60</td> <td>10.60</td> <td></td>		\$ per kWh	0.0051	2,078.60	10.60		
Regulatory Charges: (What is this charge?)     Image: (What is this charge?)					23.70		
Wholesale Market Service Rate <sup>(1)</sup> \$ per kWh     0.0036     2,078.60     7.48        Rural Rate Protection Charge <sup>(1)</sup> \$ per kWh     0.0013     2,078.60     2.70        Ontario Electricity Support Program Charge (OESP) <sup>(1)</sup> \$ per kWh     0.0011     2,078.60     2.29        Standard Supply Service – Administration Charge     \$     0.25     1     0.25        Debt Retirement Charge: <sup>(What is this charge?)</sup> Debt Retirement Charge     \$ per kWh     0.0070     2,000.00     \$ \$14.00       Total Electric Charges     Image: (What is this charge?)     Debt Retirement Charge     Image: 10.0070     2,000.00     \$ \$14.00       Marmonized Sales Tax (HST)     Image: 10.0070     Image: 10.0070     \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Delivery					\$73.45	
Wholesale Market Service Rate <sup>(1)</sup> \$ per kWh     0.0036     2,078.60     7.48        Rural Rate Protection Charge <sup>(1)</sup> \$ per kWh     0.0013     2,078.60     2.70        Ontario Electricity Support Program Charge (OESP) <sup>(1)</sup> \$ per kWh     0.0011     2,078.60     2.29        Standard Supply Service – Administration Charge     \$     0.25     1     0.25        Debt Retirement Charge: <sup>(What is this charge?)</sup> Debt Retirement Charge     \$ per kWh     0.0070     2,000.00     \$ \$14.00       Total Electric Charges     Image: (What is this charge?)     Debt Retirement Charge     Image: 10.0070     2,000.00     \$ \$14.00       Marmonized Sales Tax (HST)     Image: 10.0070     Image: 10.0070     \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Regulatory Charges: (What is this charge?)						
Rural Rate Protection Charge <sup>(1)</sup> \$ per kWh     0.0013     2,078.60     2.70       Ontario Electricity Support Program Charge (OESP) <sup>(1)</sup> \$ per kWh     0.0011     2,078.60     2.29       Standard Supply Service – Administration Charge     \$     0.25     1     0.25       Debt Retirement Charge: <sup>(What is this charge?)</sup> Debt Retirement Charge     \$     0.0070     2,000.00     \$14.00       Total Electric Charges     Image: I		\$ per kWh	0.0036	2,078.60	7.48		
Ontario Electricity Support Program Charge (OESP) <sup>(1)</sup> \$ per kWh0.00112,078.602.29Standard Supply Service - Administration Charge\$0.2510.2510.25Regulatory ChargesImage: (What is this charge?)Image: (What is this ch	Rural Rate Protection Charge <sup>(1)</sup>	-	0.0013	-	2.70		
Standard Supply Service – Administration Charge   \$   0.25   1   0.25     Regulatory Charges   Image: (What is this charge?)   Image: (What is this char		\$ per kWh	0.0011	2,078.60	2.29		
Regulatory Charges   Image: Negliatory Charges   Image: Neglia		\$	0.25		0.25		
Debt Retirement Charge\$ per kWh0.00702,000.00\$14.00Total Electric ChargesImage: Charge State St						\$12.72	
Debt Retirement Charge\$ per kWh0.00702,000.00\$14.00Total Electric ChargesImage: Charge State St	Debt Retirement Charge: <sup>(What</sup> is this charge?)						
Total Electric Charges 13% 13%		\$ per kWh	0.0070	2,000.00		\$14.00	
Harmonized Sales Tax (HST) 13% \$41.0	Total Electric Charges					\$315.49	
			13%			\$41.01	
i Total Electric Bill Amount Ś356.54	Total Electric Bill Amount					\$356.50	

1. Adjusted Usage: The kWh usage used to calculate Retail Transmission Charges, and Regulatory Charges are kWh adjusted for line loss factor 1.0393

# WHAT IS THIS CHARGE?

# **ELECTRICITY**

This line of the bill shows the price you are paying for the electricity you used during the billing period. Low-volume consumers (households and small businesses) who buy their electricity from their utility pay either tiered or time-of-use (TOU) prices. These prices, referred to as Regulated Price Plan or RPP prices, are set by the Ontario Energy Board (OEB) based on a forecast of how much it will cost to supply electricity to RPP consumers over the next 12 months. RPP prices are designed so that the price RPP consumers pay for electricity recovers the payments made to electricity generators for the electricity they produce (including both market costs and the Global Adjustment). Twice a year, the OEB reviews the forecast and, if necessary, adjusts prices accordingly (May 1st and Nov 1st).

Your utility buys the electricity it supplies to you from the wholesale market. The RPP prices you pay allow your utility to recover that supply cost. Utilities are not permitted to make a profit on the sale of electricity to consumers.

#### DELIVERY

This line of the bill shows the cost of delivering electricity from generating stations across the Province to your home or business via the high voltage (transmission) and low voltage (distribution) electricity systems.

All the charges on the Delivery line of the bill are approved by the OEB. Some of the charges are fixed at a set amount per month. Others are variable and increase or decrease depending on the amount of electricity you have used. Delivery charges include:

•Customer Service Charge: A fixed monthly charge intended to allow your utility to recover the costs associated with meter reading, billing, customer service and account maintenance, and general utility operations.

•Distribution Charge: A variable per kilowatt-hour (kWh) charge intended to allow your utility to recover the cost of building and maintaining its low-voltage distribution system, including overhead and underground distribution lines, poles, and transformer stations.

•**Transmission Charge:** A variable per kWh charge intended to allow your utility to recover the charges it pays towards the operation and maintenance of the high-voltage transmission system that carries electricity from generating stations to the utility.

#### Line Loss Adjustment

When electricity is delivered over a power line, it is normal for a small amount of power to be consumed, or lost, as heat. In calculating your electricity costs for the billing period, your utility adjusts your consumption to account for those losses, using an adjustment factor that is approved by the OEB.

## **REGULATORY CHARGES**

**1. The Wholesale Market Service Charge** covers the cost of services provided by the Independent Electricity System Operator (IESO) to operate the wholesale electricity market and maintain the reliability of the high voltage power grid. It also covers certain costs incurred by local utilities to connect renewable generation. Although the Wholesale Market Service Charge is set by the OEB to allow these costs to be passed on to consumers, the OEB does not set or approve all of the costs that are recovered through that charge. The description below notes which charges are approved by the OEB.

Included within this charge:

•Physical Limitations and Losses: When electricity is delivered over a transmission line, it is normal for a small amount of power to be consumed, or lost, as heat.

•Energy Reliability: Sometimes the balance between generation and demand is affected by an unanticipated event, such as equipment failure or a surge in consumption. The IESO purchases reserve electricity that is available on short notice to restore the balance.

Fees set or approved by the OEB:

•**IESO Administration Fee:** The IESO charges an administrative fee to manage the high voltage power system and operate the wholesale electricity market in Ontario.

•OPA Administration Fee: This fee pays for administration costs related to planning for generation, demand management, conservation and transmission in the province. This fee does not cover the contract payments made to generators or costs for the delivery of conservation and demand management programs

•Rural and Remote Electricity Rate Protection: This charge is collected by the IESO to pay certain electricity distributors who provide electricity service in rural and remote areas. It helps to offset the higher cost of providing service to consumers in those areas.

•**Renewable Connections:** Some of the costs incurred by a utility to connect renewable generation facilities (e.g. solar, wind) can be recovered from consumers throughout the province.

•Ontario Electricity Support Program (OESP) Charge: This charge is collected to pay for the costs of the OESP. The program provides eligible low-income customers with a monthly credit on their electricity bills

**2. The Standard Supply Service Charge: Customers** who purchase electricity directly from their local utility, rather than a retailer, pay an administrative fee to their utility to cover these costs. This charge is the same for all utilities in the province and is set by the OEB.

### **DEBT RETIREMENT CHARGE (DRC)**

This 0.7¢/kWh charge is set by the Ontario Ministry of Finance and is used by the government to pay down the residual stranded debt of the former Ontario Hydro. Some exceptions may apply, please see <u>www.Ontario.ca/DRC</u>