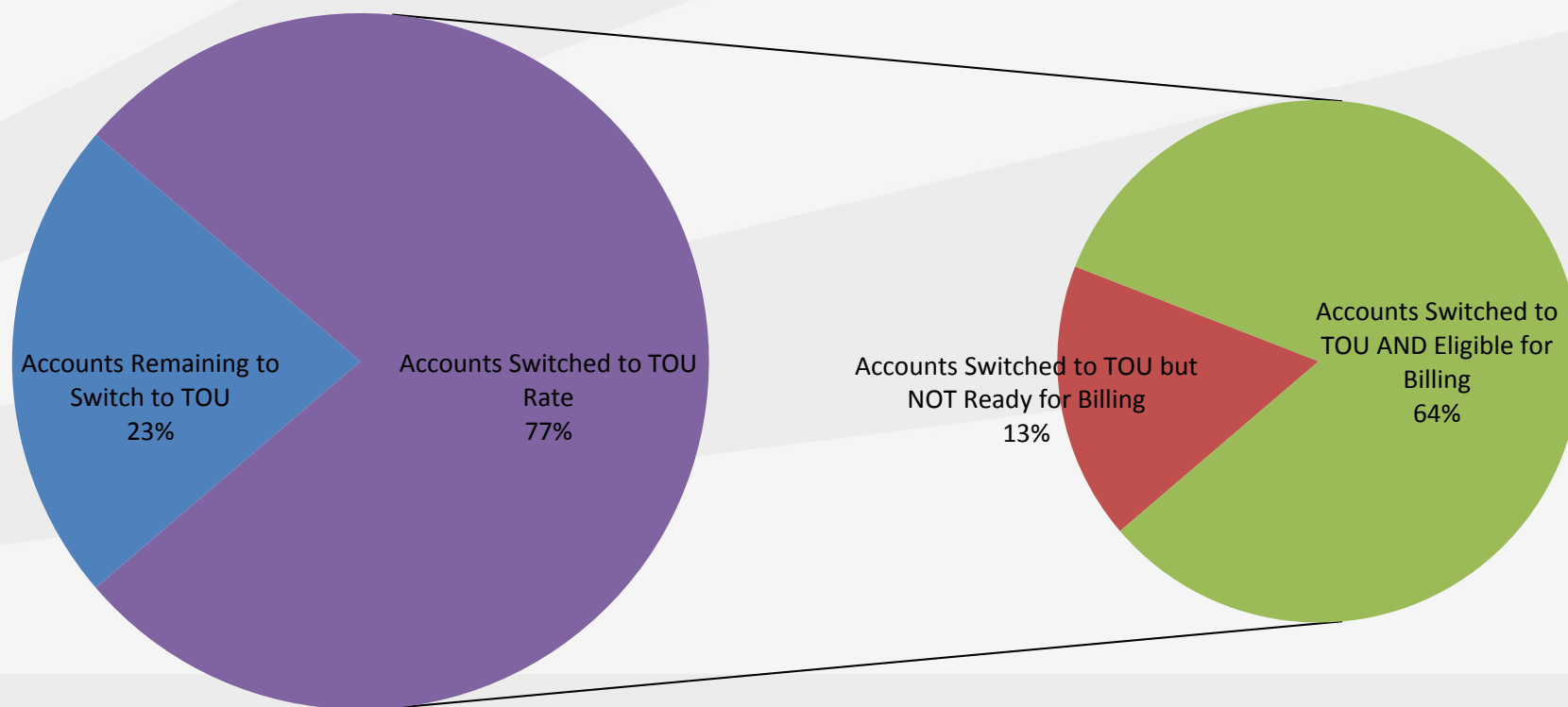


Time of Use Implementation

Progress as of October 6, 2011



Kingston Hydro - TOU Implementation Status October 6, 2011

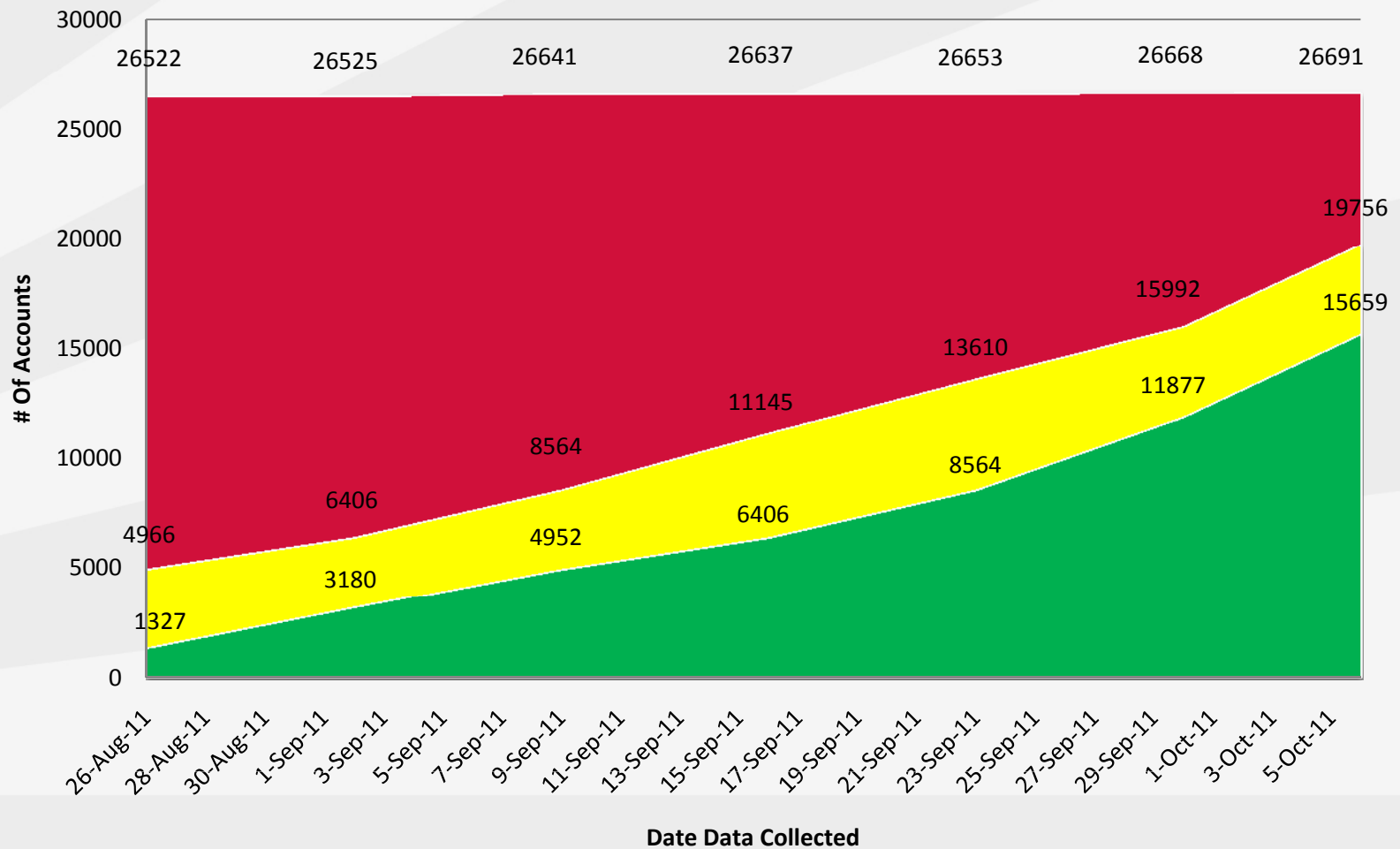


Time of Use Implementation

Cumulative Progress



Kingston Hydro - Transition to TOU Progress October 6, 2011



■ Total Meters Sending Data To the MDM/R ■ # of Accounts Switched to TOU ■ # of Accounts Eligible for Billing

Time of Use Implementation

Background Information



- There are two components to fully implementing time of use pricing;
 1. Synchronizing electric smart meters with the provincial database (MDM/R)
 2. Changing customers from their current rate plans to the Time of Use Rate plan
- To help customers with the transition to Time of Use pricing, Utilities Kingston (The Billing Service Provider for Kingston Hydro) is planning on minimizing the Time of Use component of the first bill with Time of Use Rates by only including a few days worth of Time of use on the bill.
- Utilities Kingston (On Behalf of Kingston Hydro) will continue with this method until the end of October when all customers have been transitioned to the new pricing structure.
- After customers receive their first electric bill with Time of Use pricing all following bills will be 100% time of use.